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# DET NORSKE VERITAS

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## MANAGEMENT SYSTEM CERTIFICATE

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Certificate No. 2004-SKM-AE-2100

*This is to certify that*

# Ericsson Group

WORLD WIDE  
According to appendix

*has been found to conform to the Environmental Management System Standard:*

**ISO 14001:2004**

*This Certificate is valid for:*

MANAGEMENT, DEVELOPMENT, PRODUCT MANAGEMENT, PRODUCTION,  
SUPPLY, SALES AND SUPPORT OF TELECOMMUNICATIONS PRODUCTS AND  
SERVICES WORLDWIDE

*Initial Certification date:*  
2004-12-28

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*This Certificate is valid until:*  
2012-12-31

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*The audit has been performed  
under the supervision of*

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**Magdalena Jenkinson**  
*Project Manager*



*Place and date:*

Stockholm, 2009-12-09

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*for the Accredited Unit:*  
DNV CERTIFICATION AB,  
SWEDEN

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**Ann-Louise Pått**  
*Management Representative*

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.



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## APPENDIX TO CERTIFICATE

This Appendix refers to Certificate No. 2004-SKM-AE-2100

### Ericsson Group

Address: Ericsson AB, 164 80 STOCKHOLM

The scope of the Ericsson group certificate includes the following.

<b>Group Management</b>	Ericsson Group Functions	
<b>Business Units</b>	Business Unit Networks (BNET)	
	Business Unit Global Services (BUGS)	
	Business Unit Multimedia (BMUM)	
<b>Market Units</b>	Australia & New Zealand (MUANZA)	Nordic & Baltics (MU NOBA)
	Brazil (MU Brazil)	North America (MUNA)
	Central America (MUCA)	North East Asia (MUNEA)
	Central Europe (MUCE)	North Western Europe (MUNWE)
	Eastern Europe & Central Asia (MUEECA)	Northern Africa (MUNAf)
	France (MU France)	Northern Europe (MUNE)
	Greater China (MU China)	South America (MUSAM)
	Iberia (MUIBERIA)	South East Asia (MUSEA)
	India & Sri Lanka (MU INLK)	South East Europe (MUSEE)
	Kingdom of Saudi Arabia (MUKSA)	Sub Saharan Africa (MUSA)
	Mexico (MU Mexico)	Turkey & Israel (MU TURIS)
	Middle East (MUME)	

The Management System will be periodically audited by DNV Certification according to an Annual Service Delivery Plan to be developed in cooperation between Ericsson and DNV based on the individual unit's plans for periodical audits. Periodical Audits normally take place within one month of the scheduled date. For further information see General Regulations issued by DNV Certification AB and the frame agreement on certification between Ericsson and DNV. The certificated organisation shall keep DNV informed on: major changes in the organisation, major events affecting the environment/the working environment/the operations in general, major changes in the scope of services/products provided by the organisation

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